



Customer Quotes about Captaris® Alchemy®

The following quotes were taken from case studies and news releases posted on the Captaris Web site at www.Captaris.com.

"The system is simple and intuitive and it runs flawlessly. I now tell my friends Alchemy is the greatest thing since sliced bread. It is flexible and dependable. It simply works."

– Owner; *Esquire Title Company*

"It certainly has made my job easier! When I work the Medicare denials and written appeals, no more pulling paper EOBs from the files on the shelves, where they were either higher than I could reach or on the floor."

– Medicare Review Analyst; *Arizona Medical Clinic*

"They aren't just there to sell you a product; they're also there to support you. We got almost immediate support, and we love that aspect of it. We're very happy with it!"

– CEO; *Canon Electric Federal Credit Union*

"As a result of using Alchemy, we've seen our digital services revenue grow in excess of 30 percent in each of the last four years. We're very, very happy with it. With Alchemy, we can service clients in real-time, benefiting millions of shareholders who no longer have to wait days to receive an answer or replacement document."

– Vice President; *PFPC Inc., a member of The PNC Financial Services Group, Inc.*

"The elimination of paper records will reduce our need for physical storage space and protect us from potential loss of data. More importantly, the Jouve/Alchemy imaging solution will give Frontier a powerful new tool to efficiently retrieve, handle and audit our flight and maintenance records."

– Project Leader; *Frontier Airlines*

"We chose Alchemy because it was faster and more efficient than other scanning and archiving software; it was the best software for our needs."

– Alchemy System Administrator; *HealthONE CVD*

"We can never forget a life might be at risk. I have to be able at a moment's notice to retrieve any document associated with a part, even if the vendor is out of business."

– Records Management Adviser; *Boeing North American, Inc. (The International Space Station Project)*

"We have great savings in space. In each office, we were able to add at least one new cubicle because we did not need the room for paper storage. We're able to put staff where we didn't have room for them before. All in all, we've been very pleased."

– Information Technology Director; *Lassiter-Ware*



"Alchemy is like a hyper-fast accurate archivist. You can count on it. Most of the time it's even more accurate than a human archivist."

– Director; Southern Cone Documentation Project and Information Systems Manager; National Security Archive

Ricoh Malaysia evaluated two other document management solutions before choosing Alchemy. The team ran all three systems and compared retrieval times. **"One took a few minutes to return a document; another came within seven seconds of the Alchemy three-second time, but it appeared difficult to use and not as user-friendly or stable as Alchemy."**

– Technical Consultant; Ricoh Malaysia

"Plans Online has also streamlined our records management practices, and the Alchemy repository allows us to retrieve, organize and retain data in a format most useful to our growing number of diverse users. We're saving time and money while also procuring more competitive bids from our contractors. With Plans Online and the Alchemy repository, we have improved the quality of the data we record, and we have made it available to a larger audience."

– Systems Analyst; TxDOT's General Services Division

"We've saved many thousands of dollars in storage costs alone. And physicians no longer have to wait hours for a patient's chart. We have to pay a monthly fee for a lot of the paperwork that isn't stored at the hospital. That fee is being reduced dramatically now that new files no longer need to be stored at a remote facility."

– Clinical System Analyst; University of Louisville Hospital

"In the HIPAA compliance world, we believe Alchemy, with its role-based access control and audit tracking features, will continue to be very efficient for retrieval of the patient health information under its control."

– RHIA, CPC-H and Director of health information Management; University of Louisville Hospital

"Our IT department researched 10 different applications with database management capabilities to support our document-imaging project. Our selection criteria included a solution that was user-friendly, provided support for our multifile platform (CAD, PDF, Microsoft Word, Microsoft Excel, TIF files and more), ease of implementation and operation, and Web support. The edge for Alchemy was its ability to manage unstructured data, its intuitiveness, the capabilities of the support staff and the ease of which our staff learned the solution. Alchemy exceeded our requirements."

– IT Manager; Westfield Group

To see what the buzz is about, visit the Captaris Web site at <http://www.Captaris.com/alchemy/index.html>.

FOR MORE INFORMATION

Captaris sales representatives are eager to answer your questions and recommend solutions that can help meet your specific needs. If you are interested in finding more information about Captaris solutions, locate the product sales representative for your region.

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